

Online Privacy Policy

3-12-25

Modular Solutions appreciate our customers. This privacy policy explains what data is collected and how it is used.

Use of Information

Our primary objective with this information is for use of processing your orders, accounting issues or anything else that we would need to conduct business with you. We also use this information to help better our product offering and services for our customers. We have occasionally used this information to contact customers regarding product promotions or other services we offer. However, we do not do this with all customers or transactions. If you do not wish to be contacted in regarding products or services or would like to opt-out of current promotions, please e-mail us at sales@theautomationwarehouse.com.

Modular Solutions does not and will not knowingly sell, rent or lease your personal information to any 3rd party company. We will not knowingly use or disclose any information to 3rd parties unless required by law or unless it would be required to maintain and safeguard any of our property or rights.

Modular Solutions and its subsidiary companies offer products from numerous manufacturers and suppliers. This privacy policy does not pertain to those companies or any of their websites, digital media or other online media platforms or channels. For more information on any non-Automation Warehouse privacy policies please visit those websites or contact those companies directly.

Collected Information

Account Information – When you create an account online or if we create an account for you internally, we collect your name, e-mail, address, phone number and other general information. We also use a 3rd party company to securely collect credit card information. Most data will be stored as long as your account is open. Credit card information may only be stored by our 3rd party service for a certain amount of time. You can update your account information at any time by logging into your account or contacting us directly.

Documents and Forms – We may collect information from purchase orders, credit references and other forms.

Modular Solutions Employees/Direct Communication E-mails/Texts/Calls – We may collect general information from e-mails, texts, phone calls or other such common forms of communications. We reserve the right to record phone calls for quality assurance. We respect our customers privacy regarding sensitive company information and will not knowingly share with any 3rd parties unless required by law or unless it would be required to maintain and safeguard any of our property or rights.

Social Media & Websites – Modular Solutions and its subsidiaries use social media channels to promote its products and services as well as to communicate with its customers either on a one to one basis or in group/public forums. Any information gathered in a private setting such as by messaging will fall under the guidelines of this privacy policy. Any information posted in a public forum will be considered public information and will not be subject to our privacy policy. Our websites may have interactive features or programs which collect information. This may be a contact form, search field or other such feature. We also use tools such as Google Analytics, Chat Box programs and other website marketing and communication tools to determine marketing trends as well as to improve our products and services.

Trade Shows and Public Events - The Automation Warehouse, its subsidiaries, and its employees may attend Trade Shows or other industry related public events. The information gathered at these events will only be used for the purposes they were intended for.

Web Services – We may use Google Analytics, or other web services that gather and provide information to help us improve our websites and services to our customers. These services may use cookies, tags/web beacons to gather information.

Acceptance of Terms – By using any of our websites, you agree to our privacy terms and conditions. If you do not agree with these terms, please do not continue to use our websites.

Contact

If you have any questions or concerns about your information as it pertains to this privacy policy, please feel free to reach out to us at the following:

Modular Solutions

Phone: 248-625-1864

E-mail: sales@The-Modular-Solution.com